Module 3 Quiz: Graded test (right answer in blue):

1. Which of the following is not a general interviewing practice for the HHFA? (single answer)
   1. Ask all applicable questions
   2. Remain neutral
   3. **Probe always for responses**
   4. Listen carefully to the respondent
   5. Never suggest answers to the respondents
2. How should you handle a respondent who seems reluctant to participate? (select all that apply)
3. Re-interest the respondent in the conversation by reassuring the respondent that there are not many more questions and that his/her responses are very valuable.
4. **Trying to find out why the respondent is unwilling to participate.**
5. **Letting the respondent know that the information that they provide will help the MoH and the government to make improvements to health services.**
6. Writing down what the respondent says and telling them that it is duly noted.
7. **Reassuring the respondent that the respondent’s name is not even collected, and under no circumstances it will be shared with others.**
8. Why can respondents hesitate to answer questions about sensitive topics? (select all that apply)
9. **Because of respondents’ fear of criminal charges.**
10. **Because of respondents’ fear of losing funding.**
11. **Because of respondents’ fear of damage to reputation of provider or facility.**
12. **Because of respondents’ fear of career implications.**
13. **Because of respondents’ strong feelings about the topic.**
14. How should data collectors asking the abortion questions address respondents who say “Why are you asking me this? I can’t talk about it. (select all that apply)
15. Telling respondents that, as health care professionals, they should be willing to talk about topics that affect maternal mortality.
16. **Explaining that the question is part of a large national survey called the HHFA that is being conducted in many different countries and asks about many different health topics, not just abortion.**
17. Telling respondents that the health facility manager has consented to conduct the survey and that they need to answer the questions.
18. **Explaining that to decrease health consequences and death from unsafe abortion it is very important to understand how abortion care is provided.**
19. **Reassuring the respondent that the HHFA is backed by the government, and that the MoH has approved the questions and has an interest in learning about abortion care provision.**
20. If a respondent’s answer is not relevant to a question, the data collector should: (single answer)
21. Prompt the respondent by saying something like “I suppose you mean that… Is that right?
22. Select the “Don’t know” or “Not applicable” response option and move to the next question.
23. **Probe in such a manner that the respondents themselves come up with the relevant answer, by saying something like: Can you explain a little more? There is no hurry. Take a moment to think about it.**
24. Read out the list of coded answers to the respondents.
25. Write down what the respondent says and tell them it is duly noted.